

POLARITY MAP



BC PATIENT SAFETY
& QUALITY COUNCIL

Working Together. Accelerating Improvement.

Detailed Planning

versus

Emergent Planning

POLARITY MAP



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Central Control

versus

**Decentralized
Control**

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**Participative
Leadership**

versus

**Directive
Leadership**

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Tradition

versus

Innovation

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**Evolutionary
Change**

versus

**Revolutionary
Change**

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**Patient-centred
Care**

versus

**Provider-centred
Care**

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**Short-term
Delivery**

versus

**Long-term
Development**

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Competition

versus

**Cooperation/
Collaboration**

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Standardisation

versus

Customisation

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Quality

versus

Cost/Productivity

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Stability

versus

Change

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Compliance

versus

Commitment

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Work Life

versus

Home Life

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Candor

versus

Diplomacy

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**Individual
Competency**

versus

**Team
Competency**

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Patient Safety

versus

Staff Safety

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**Patient
Satisfaction**

versus

**Staff
Satisfaction**

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**Technology
Innovation
(high tech)**

versus

**Practice
Innovation
(high touch)**